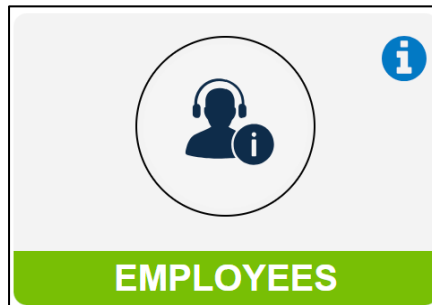
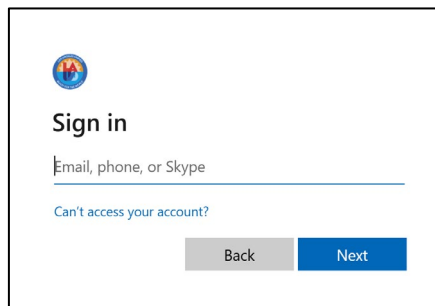


# How to Submit a Remedy Ticket for Combi Oven WiFi Connectivity

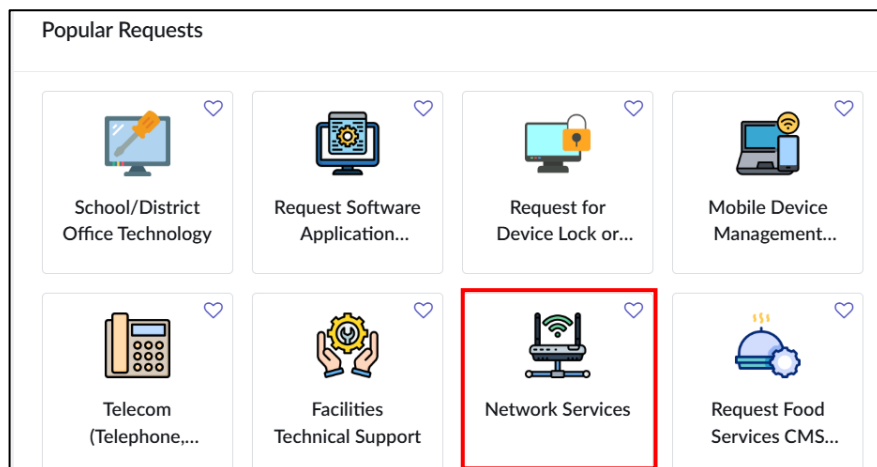
1. Go to your district's IT support portal > <https://lausd.service-now.com>



2. Select your role to log in



3. Enter credentials



4. Select Network Services

# Fill out the highlighted areas

5. Fill out the top portion with you full name, Phone number, and E-mail.

6. In this section select the following describe issue.

7. In this section, complete per-site information

8. Select the submit button to complete the request.

### Network Services

Use this request for any network related needs, including: Connectivity, IP Request, VLAN, Cabling - Data Center, Fiber.

**\* Indicates required**

Requester

Phone

Email

**\* I need help with**

Cannot Connect to the Internet

**\* Please choose**

☒ One device/user is affected (Single device or user having the issue)

☐ Multiple devices within a lab or cart are affected (A group of shared devices transported/stored tog

☐ Multiple devices/users are affected (Several devices in more than one room or users in the area)

☐ The entire site is affected (Everyone on the site)

**\* Please describe the issue in detail**

Combi Oven is offline and will not connect to Wi-Fi

Default Site Name

Default

**\* Are you requesting for service at your default location listed above?**

-- None --

**\* Room/Floor**

Building Number

Alternate Phone Number

Please include area code

Add attachments

Submit